

## EpicCare Link



# Welcome to EpicCare Link!

EpicCare Link is a secure, online tool that health care professionals and support staff registered with Exact Sciences Laboratories can use to:

- Place orders
  - **No faxing** necessary
- Receive **email notifications** when a result is available
- Run Reports that include:
  - **Patients due** for rescreening
  - **Positive** results
  - **All orders**
- View the **statuses** of their patients' orders
- **Upload** a patient's insurance card
- Easily **message** Exact Sciences' Provider Support Team

## ORDER ENTRY

The screenshot shows the 'Order Entry' tab selected in the top navigation bar. On the left, a patient profile for Janet Doe is displayed, including her name, age (69 y.o.), date of birth (1/1/1950), and MRN (205007). The main area is titled 'Cologuard' and shows a 'Dx association: Recent' section with a checked box for 'ENCOUNTER FOR SCREENING FOR MALIGNANT NEOPLASM OF COLON' and a Z12.11 code. Below this is a 'Questions' table with two rows. The first row asks 'Is this patient self-pay?' and the second row asks 'Patient MRN (Optional: What is this patient's MRN in your system?)'. Both rows have input fields for 'Answer' and 'Comment'. A footer note states: 'This material may contain confidential and copyrighted information of Epic Systems Corporation.'

Questions:	Answer	Comment
1. Is this patient self-pay? (Reminder: Please verify that the patient's insurance information is correct and up to date in the Billing Info activity.)		
2. Patient MRN (Optional: What is this patient's MRN in your system?)		

## REPORTS DASHBOARD

The screenshot shows the 'EpicCare Link Designee Dashboard (Location)' with two main sections: 'Summaries' and 'Reports'. The 'Summaries' section has two cards: 'Orders by Status (Orders Updated in the Last Year)' and 'Orders by Result (Orders Updated in the Last Year)'. Each card has a 'Run report' button and a description of the report. The 'Reports' section has a title 'EpicCare Link Report Listing' and a list of report categories: 'Reorders', 'My Orders', and 'My Results'. Each category has a list of specific reports. A footer note states: 'This material may contain confidential and copyrighted information of Epic Systems Corporation.'

Summaries	Reports
<b>Orders by Status (Orders Updated in the Last Year)</b> Run report Report: Cologuard - Orders for Currently Logged in Healthcare Location (Previous 12 Months)	<b>EpicCare Link Report Listing</b> <ul style="list-style-type: none"><li>Reorders<ul style="list-style-type: none"><li>Cologuard - Patients Due for Rescreen for Currently Logged In Healthcare Location</li></ul></li><li>My Orders<ul style="list-style-type: none"><li>Cologuard - Orders for Currently Logged in Healthcare Location (Previous 4 Months)</li><li>Cologuard - Orders for Currently Logged in Healthcare Location (Previous 12 Months)</li></ul></li><li>My Results<ul style="list-style-type: none"><li>Cologuard - Results for Currently Logged in Healthcare Location (Previous 4 Months)</li><li>Cologuard - Results for Currently Logged in Healthcare Location (Previous 36 Months)</li><li>Cologuard - Positive Results for Currently Logged in Healthcare Location (Previous 12 Months)</li><li>Exact Sciences - My Unread Result Messages (Last Year)</li></ul></li></ul>

## How to request an EpicCare Link Account:

- Open your browser and go to: <https://epiccarelink.exactscienceslabs.com>
- Select “Request New Account”
- Select Site and provide required information for your clinical practice, followed by information for anyone else at your site who should also have an EpicCare Link account with Exact Sciences Laboratories.
- You will receive two emails within 5 business days for access to EpicCare Link. One email will contain your username and the second email will contain your password

The screenshot shows the 'New Account Request' form for Site Information. The form is titled 'New Account Request' with a sub-tab 'Site'. It has three steps: 1. Site Information (active), 2. Users, and 3. Verification. The form fields are as follows:

- Site name: ABC Health
- Phone: 555-555-5555
- Fax: 777-777-7777
- Address: 1000 First Street
- City: Any City
- State: Wisconsin (dropdown)
- ZIP: 12345
- County: (dropdown)
- Country: (dropdown)

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The screenshot shows the 'New Account Request' form for adding users to an existing site. The form is titled 'New Account Request' with a sub-tab 'Site'. It has three steps: 1. Site Information (active), 2. Users, and 3. Verification. The form fields are as follows:

- If you need to create a new site with multiple users...
  - Request access for a new site/location
- If you need to add users to an existing site...
  - Request access for a new provider
  - Request access for a new clinical staff member/designee

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## Where to Find Additional Training Materials:

Once you are logged into EpicCare Link, you can find additional training materials in the Training and Additional Resources section on the Home screen

Additional questions can be directed to our **Provider Support Team at 1-844-870-8870**

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